

MIDWEST ADVANCED RADIOLOGY CENTER
CORONAVIRUS PATIENT POLICIES

MRAD Patients,

Midwest Advanced Radiology Center (MRAD) is committed to protecting the health and wellbeing of its diagnostic imaging patients, staff and the community. Because access to diagnostic imaging services is an essential healthcare service, WE ARE REMAINING OPEN during the Coronavirus (COVID-19) outbreak. We will continue to stay open for as long as we can reasonably protect the safety of our patients and staff, and are permitted to do so under applicable federal, state and local laws.

To book your appointment with any of MRAD's imaging facilities (conveniently located in Des Plaines, Merrionette Park and Joliet), please contact MRAD at (847) 296-5366

While continuing to provide these essential services to our patients, MRAD will be taking all reasonable precautions recommended by the Center for Disease Control (CDC) the Illinois Department of Public Health (IDPH) and other recognized authorities to ensure your safety in our facilities. Accordingly, for so long as MRAD is allowed to and is able to remain open, we will be adhering to the following policies and precautions for the protection of our patients and staff.

1. Patient Screening.

- a. MRAD will be contacting patients prior to their scheduled office visits and/or procedures in order to confirm their health status as recommended by the CDC. Any patient who has contracted the Coronavirus or is presenting with COVID-19 symptoms will be rescheduled to a future date. Moreover, any patient who falls into a "high risk" category, including any patient who has travelled to a known coronavirus "hotspot," even if they are asymptomatic, will be asked to reschedule their appointments for a period of at least fourteen (14) days.
- b. Patients who show up to MRAD facilities for a scheduled appointment will be screened per CDC guidelines to determine whether they are presenting with any Coronavirus symptoms (fever, cough and/or shortness of breath). Any patient presenting with such symptoms will be asked to leave and their appointments will be rescheduled to a future date. Out of an abundance of caution, MRAD will recommend that any patient over the age of 65, as well as any patient with known immunocompromised conditions (such as asthma or diabetes) reschedule their appointments to a future date.
- c. Unfortunately, for the safety and security of our other patients, staff and the community at large, MRAD reserves the right to refuse to provide services to any patient who is symptomatic or otherwise falls within a high-risk category.
- d. To the extent that a patient requires emergency imaging services prior to being rescheduled for an appointment with MRAD, such patient will be referred to a

location for COVID-19 screening and/or testing, or, if necessary, to an emergency care facility.

2. Cleaning Protocols.

- a. MRAD always follows the highest level of sanitation of its facilities, in accordance with OSHA and other applicable guidelines. However, we will enhance all such measures to protect our patients, staff and the community at large against unnecessary risks associated with the coronavirus. Such measures will include vigorous cleaning and sanitizing of all surfaces and equipment at all of its imaging facilities.
- b. For so long as MRAD continues to remain open for business, MRAD will require all patients to thoroughly wash their hands prior to accessing MRAD's facilities, in order to mitigate the risk of coronavirus spread to other patients, staff members or the community at large.

3. Staff Screening.

- a. MRAD will actively screen all staff members to mitigate the risk of exposing our patients and other staff members to the Coronavirus.
- b. Any MRAD staff member who is sick or otherwise presents with Coronavirus symptoms will not be permitted to work at any MRAD facility until such time as they are no longer symptomatic.
- c. We recognize that this may result in delays and/or disruption of patient care, and request our patients' understanding as we implement these necessary procedures to mitigate the risk of Coronavirus spread.

4. Additional Resources.

- a. Patients are encouraged to visit the CDC website (www.cdc.gov) to obtain additional information regarding the Coronavirus, including up to date information regarding the status of the spread of the disease, as well as guidelines for preventing and treating affected patients.
- b. If patients are unsure of any of the above policies and procedures, please contact MRAD at (847) 296-5366 for further information.

5. **Modification.** The understanding of the Coronavirus outbreak is rapidly evolving. MRAD will continue to monitor the situation, as well as any changes to the recommendations of the CDC and other experts regarding the best practices for mitigating this disruptive epidemic. Accordingly, this Policy may be amended from time to time by MRAD as circumstances change. Please contact us for any updates regarding MRAD's status and our policies for protecting our patients, staff and the community during this unprecedented crisis.

Effective: March 27, 2020

Sincerely,

**MIDWEST ADVANCED RADIOLOGY
CENTER, LLC**